

Designing Web-based User Assistance

Scott DeLoach

userfirst
s e r v i c e s



Overview

- Designing around browser limitations
- Balancing functionality and design
- Designing to meet users' needs
- Designing for information types
- Supporting vision-impaired users, older users, and the "MTV generation"



How is the Web different?

- Image
- User expectations
- Control
- Persuasion



Designing around browser limitations

- Which browsers to support?
- CSS and DHTML
- Flash



Which browsers to support?

- Internet Explorer has won
- Netscape is dead
- Opera on the rise

[hotwired.lycos.com/webmonkey/reference/
browser_chart](http://hotwired.lycos.com/webmonkey/reference/browser_chart)



CSS and DHTML sites

CSS/DHTML comparison

www.quirksmode.org/dom/contents.html

CSS examples

www.csszengarden.com

CSS for printing

evolt.org/article/Printing_with_style/17/26318/index.html

CSS instead of tables

www.alistapart.com/stories/practicalcss



Flash

- 95%+ of users have Flash
- Accessibility problems

Recommendations

- Provide a Flash-free alternative
- Avoid using Flash for navigation



Balancing functionality and design

- Using instructions to sell items
- Layering information
- Humanizing your UA



Using instructions to sell items homedepot.com

The Home Depot - Microsoft Internet Explorer

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Store Locator | Our Policies | How To ... | Privacy & Security | Help

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Building Supplies | Garden Center | Lighting & Fans | Power Tools
Cleaning & Janitorial | Hand Tools | Outdoor Living | Safety & Security
Décor | Hardware | Outdoor Power Equip. | Storage & Organization

SHOPPING CART
Sign in
Account
Shop by list
Check Out
1 items in cart: \$64.97

Search... GO

Home > Online Store > Search results for "doorbells"

Search Results

Category Matches

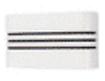
- [Door Bells & Chimes \(14\)](#)
- [Wind Chimes \(13\)](#)

Helpful Information

Services, Projects & Tips <ul style="list-style-type: none">Replacing a DoorbellEveryday ElectricalElectrical	Corporate Information No matching results found	Related Sites No matching results found
--	---	---

Product Matches

(27 Total) 1 2 3

	Name	Price	Qty.	Add to Cart
	Classical Décor, White/Black, St. Tropez Ringmaster Door Chime <ul style="list-style-type: none">Brand: Heath ZenithModel: 57/M	\$64.97 EA	<input type="text"/>	BUY
	Musical Décor, Cream, Low Voltage Musical Chime with 32 Tunes <ul style="list-style-type: none">Brand: Heath ZenithModel: 75-3/M	\$49.95 EA	<input type="text" value="1"/>	BUY
	Solid Oak Cover with Three Satin Brass-Finished Tubes, 150 Ft., Wireless Door Chime with Button <ul style="list-style-type: none">Brand: Heath ZenithModel: SL6186	\$44.00 EA	<input type="text" value="1"/>	BUY
	Light Oak Cover with Satin Brass-Finished Tubes, Westminster Wireless Door Chime <ul style="list-style-type: none">Brand: Heath ZenithModel: SL6182	\$42.00 EA	<input type="text" value="1"/>	BUY



Using instructions to sell items homedepot.com

The Home Depot - Microsoft Internet Explorer

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You can add How-To projects to your Personal Project File if you [Register Now](#)

My Home Depot
[Store Locator](#)

Sign Up for Free Online Benefits!

SIGN ON

Home : [Install It](#) : [Electrical](#) : [Everyday Electrical](#) : Replacing a Doorbell

ELECTRICAL

Replacing a Doorbell
"Ding dong." If your doorbell is sounding a little sick these days ... or, worse, not sounding at all ... the simplest solution may be to install an entirely new unit. Here's how to install it.

Stuff You'll Need

Tools

- Screwdriver

Materials

- Doorbell button and chime unit
- Masking tape

[Print this List](#)

Step-by-Step
There are 6 steps in this project

1 Turn off the power to the doorbell system at the main service panel. Remove the doorbell-button mounting screws, and carefully pull the button switch away from the wall.

2 Disconnect the wires from the button switch, and be sure to tape them to the wall to keep them from slipping into the wall cavity. Connect the wires to the screw terminals of the new switch.

[Add to My Projects](#)

[Print This Project](#)

Skill Level

You can replace an existing doorbell unit with basic electrical and mechanical skills.

How Long?
A new doorbell unit will take you only a half-day or less to install.

Related Topics

[Switches and Outlets](#)
[Fans](#)

1 | 2 | [Next](#)



Layering information dodge.com

Step 4 : Configure Options - Ram Pickup - Microsoft Internet Explorer

Back Forward Stop Home Search Favorites Media Print Options

Google Search Web Search Site

DODGE
GRAB LIFE BY THE HORNS

Step 4 : Configure Options

Configure your vehicle by choosing from the options below. Note that some options are not available with your selected package. Update the price of your vehicle by clicking the 'Recalculate' button.

Help for Step 4

1. Certain options have more information available. Simply click on the link for more information.
2. If you select an option that is not part of that model's standard equipment listing, there may be an additional charge.
3. When you have made all of your option selections, click 'Continue'.

Powertrain

Engine

- [Next Generation 4.7L Magnum\(R\) V8 Engine](#)
Included
- [HEMI\(R\) Magnum\(R\) 5.7L V8 S MPI Engine](#)
\$895.00

Transmission

- 5-45RFE Five-Speed Automatic Transmission
\$1,170.00

GVWR, Towing, Suspension

Axles - Gear Ratios

- [3.92 Axle Ratio](#)
\$50.00
- [3.55 Axle Ratio](#)
Included

Comfort, Convenience

- Heated Front Seats
\$140.00
- [Supplemental Side Curtain Air Bags](#)
\$390.00
- Power Folding Trailer-Tow Mirrors
\$80.00

Tires/Wheels

Tires

- P265/70R17 OWL All-Season Tires
\$95.00
- P265/70R17 BSW All-Season Tires
Included

Wheels

- [17" x 8" Chrome Clad Steel](#)
Wheels
Included
- [20" x 9" Chrome Clad Aluminum](#)
Wheels
\$1,225.00

MSRP: \$28,540.00

Accessories: 0.00

Sub Total*: \$28,540.00

CONTINUE **RECALCULATE**

*** Pricing Information Disclosure**
Once you've made changes, click the Recalculate or Continue button to update the vehicle price.



Layering information dodge.com

Step 4 : Configure Options - Ram Pickup - Microsoft Internet Explorer

DODGE
GRAB LIFE BY THE HORNS

1 [Build My Vehicle](#)
2 [Choose Model](#)
3 [Select Package](#)
4 **Configure Options**
5 [Pick Colors](#)
6 [Done](#)

Step 4 : Configure Options

Configure your vehicle by choosing from the options below. Note that some options are included with your selected package. Update the price of your vehicle by clicking the 'Recalculate' button.

Powertrain

Engine	Transmission
<input checked="" type="radio"/> Next Generation 4.7L Magnum(R) V8 Engine Included	<input checked="" type="radio"/> 5-45RFE Five-Speed Transmission \$1,170.00
<input type="radio"/> HEMI(R) Magnum(R) 5.7L V8 SMI Engine \$895.00	

GVWR, Towing, Suspension

Axles - Gear Ratios

- [3.92 Axle Ratio](#)
\$50.00
- [3.55 Axle Ratio](#)
Included

Comfort, Convenience

- Heated Front Seats
\$140.00
- [Supplemental Side Curtain Air Bags](#)
\$390.00
- Power Folding Trailer-Tow Mirrors
\$80.00

Tires/Wheels

Tires

- P265/70R17 OWL All-Season Tires
\$95.00
- P265/70R17 BSW All-Season Tires
Included

Wheels

- [17" x 8" Chrome Clad Steel Wheels](#)
Included
- [20" x 9" Chrome Clad Aluminum Wheels](#)
\$1,225.00

Next Generation 4.7L Magnum(R) V8 Engine - Microsoft Internet Ex...



OPTION:

Next Generation 4.7L Magnum(R) V8 Engine

Next Generation 4.7L Magnum(R) V8 engine. Magnum is a registered trademark of DaimlerChrysler.

to update the vehicle price.



Humanizing your UA whitehouse.gov

Ask the White House - Microsoft Internet Explorer

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Address http://www.whitehouse.gov/ask/ Go

President * News * Vice President * History & Tours * First Lady * Mrs. Cheney
The White House YOUR GOVERNMENT KIDS ESPAÑOL CONTACT PRIVACY POLICY SITE MAP SEARCH
PRESIDENT GEORGE W. BUSH EMAIL UPDATES SEARCH

In Focus

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- Homeland Security
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- Executive Orders
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Offices

- Global Communications
- USA Freedom Corps
- Faith-Based & Community
- OMB
- More Offices

Major Speeches

- Iraqi Freedom
- State of the Union
- Economy
- Education
- Homeland Security
- Iraqi Threat
- U.N. Remarks
- 9/11/02 Remarks

Photos

- Photo Essays

 **Ask the White House**

[Privacy Policy](#)

Welcome to "Ask the White House" -- an online interactive forum where you can submit questions to Bush administration officials.

Since its launch in April, citizens have interacted with Cabinet Secretaries, Senior White House Officials and behind-the-scenes professionals at the White House.

Transcripts of every live chat session are available on this page. And we look forward to hosting more Ask the White House online discussions soon. If you would like to suggest a participant to appear on Ask the White House, [click here](#).


Clare Pritchett
[Biography](#)

Wednesday's Guest: Clare Pritchett, Director of the White House Visitors Office, will answer questions about White House tours, the Visitors Office and the upcoming Fall Garden Tours on "Ask the White House" this Wednesday at 1pm.

You can submit questions now.

Please enter your first name:

Please enter your location:

Please enter your question:



Designing to meet users' needs

- Soliciting feedback
- Supporting different audiences



Soliciting feedback dreamweaver.com

The screenshot shows a web browser window displaying the Macromedia website. The page title is "Macromedia - DreamweaverTechNotes:Common questions about Dreamweaver MX 2004#dream - Microsoft Inte...". The browser's address bar shows the URL. The website's navigation menu includes "Home", "Products", "MX 2004", "Support", "Developers", "Solutions", "Downloads", "Company", and "Store". A search bar is located on the right side of the navigation menu. The main content area is titled "Dreamweaver TechNote" and features a list of common questions about Dreamweaver MX 2004. A feedback form is located on the right side of the page, titled "Provide Feedback". The form asks "How useful was this document?" and "How can the document be improved?". The feedback form includes a rating scale from 1 to 5 and a text input field for comments. The "Send" button is visible at the bottom of the form.

macromedia Your Account International Help

Home Products MX 2004 Support Developers Solutions Downloads Company Store Search

To ensure the best possible Internet Experience, please download the latest version of the free Macromedia Flash Player

Home / Products / Dreamweaver / Support / TechNote Index /

Dreamweaver TechNote

Common questions about Dreamweaver MX 2004

- [What is Dreamweaver MX 2004?](#)
- [Do I have to know HTML or XHTML to use Dreamweaver MX 2004?](#)
- [Can I view and edit the HTML code?](#)
- [What version of HTML and JavaScript does Dreamweaver MX 2004 write?](#)
- [What version of CSS does Dreamweaver MX 2004 support?](#)
- [What Macintosh operating system is required to run Dreamweaver MX 2004?](#)
- [What protocol does the new Secure FTP functionality support?](#)
- [Does Dreamweaver MX 2004 support accessibility efforts?](#)
- [How well does Dreamweaver MX 2004 work with Fireworks MX 2004 and Flash MX 2004?](#)
- [Can I work with ASP, ASP.NET, CFML, JSP, PHP and other non-HTML languages in Dreamweaver MX 2004?](#)
- [Can I make e-commerce sites with Dreamweaver MX 2004?](#)
- [Does Dreamweaver MX 2004 support XML?](#)
- [How do Dreamweaver Templates work?](#)
- [Does Dreamweaver MX 2004 come with templates or can I import FrontPage templates?](#)
- [What do Dreamweaver Library items do, and how are they different from snippets?](#)
- [Can I make pages in languages other than English with Dreamweaver MX 2004?](#)
- [What are Dreamweaver Extensions?](#)
- [Does Dreamweaver MX 2004 support Extensions written for Dreamweaver MX?](#)
- [What is the Dreamweaver Exchange?](#)
- [What training is available for Dreamweaver MX 2004?](#)
- [What is HomeSite+?](#)

What is Dreamweaver MX 2004?

Dreamweaver MX 2004 is the professional visual design solution for building websites and Internet applications. Dreamweaver's powerful features allow you to automate production and enhance team efficiency. Dreamweaver facilitates workflow through integration with other web applications, Macromedia Contribute, Fireworks and Flash, Microsoft Office, and leading e-commerce and application servers. Moreover, Dreamweaver can be customized using HTML, JavaScript, and XML for advanced website development. Dreamweaver builds better websites and Internet applications faster.

ID: 14714
Product: Dreamweaver
Versions: 2004
OS: All
Browser: All
Server: All
Database: All
Former ID: N/A

Provide Feedback
How useful was this document?

less more
1 2 3 4 5

How can the document be improved?

(300 characters or less - you will not receive a reply.)

Send



Supporting different audiences - children nasa.com

NASA - Kids Home - Microsoft Internet Explorer

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+ INFO FOR MOM & DAD + INFO FOR TEACHERS + CHILDREN'S PROTECTION ACT

+ Home
Greetings Kid Earthlings!
- KIDS MAIN PAGE

GAMES
ART & STORIES
ACTIVITIES

NEW FOR KIDS!

MORE COOL STUFF...

Log on to NASA's Earth Crew webcast!

did you know?
There are over 100 billion stars in the Milky Way galaxy. If you tried to count them one by one, it would take you over 3,000 years!

what does it mean?
(Click on a word below to find out what it means)

- + Acid rain
- + aerodynamic
- + aeroelastic
- + aerodynamics
- + aeronautics
- + aileron

+ more words...

Celebrating Our Differences
The more we learn about each other, the better we understand each other.
[+ View](#)

100	100	100	100	100
200	200	200	200	200
300	300	300	300	300
400	400	400	400	400

Chandra Jeopardy Game
Come play this cool game of Jeopardy, where up to 4 people can play at once.
[+ View](#)

Forces on an Airplane
See how the four main forces act on airplanes! Lift, thrust, weight, and drag.
[+ View](#)

Astronauts Take a Dive
See why astronauts swim while they are training!
[+ View](#)

PlaneMath Enterprise
Design your own airplane.
[+ View](#)

Dr. Mae Jemison
Mission Specialist aboard the Shuttle Endeavour in September of 1992.
[+ View](#)

AceAir
The AceAir Challenge
Come and try the AceAir Challenge!
[+ View](#)

How things Fly!
Graphical lesson on how things fly.
[+ View](#)



Supporting different audiences - teachers nasa.com

NASA - Features and News - Microsoft Internet Explorer

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+ ABOUT NASA + NEWS & EVENTS + MULTIMEDIA + MISSIONS + POPULAR TOPICS + MyNASA

+ Home

For Educators
(Post Secondary)

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+ INTERNET RESOURCES
+ MULTIMEDIA RESOURCES
+ CONTACTS FOR EDUCATORS
+ FELLOWSHIPS AND GRANTS
+ STUDENT OPPORTUNITIES

Choose another category:
+ For Educators K-4
+ For Educators 5-8
+ For Educators 9-12
+ For Informal Educators

NASA FACT

Did you know that the first African-American woman in space was Dr. Mae Jemison? She was selected for the astronaut program in June 1987 and served as the science mission specialist on STS-47 Spacelab-J (September 12-20, 1992).

+ More NASA Facts...



 Education Schedule →

Welcome to NASA's page for educators. NASA is committed to inspiring the next generation...as only NASA can. We are dedicated to offering educators essential NASA-related educational resources and information.

EDUCATIONAL FEATURES

 **Galileo Mission Ends**
The spacecraft will plunge into Jupiter's atmosphere on September 21.
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Discover a career that's out of this world!
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 **Mission Education "Extra"**
This feature highlights printed educational products, multimedia, and assorted other materials and Web sites that help support mission education.
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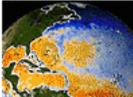
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The Cassini-Huygens mission to Saturn provides a fascinating education program.
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NASA Langley's Center for Distance Learning enhances grade K-16 curriculums by providing educators with FREE multimedia instructional programs.
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Designing for information types

- Overviews
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Overviews neimanmarcus.com

Neiman Marcus Online - Microsoft Internet Explorer

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Neiman Marcus ASSISTANCE | SHOPPING BAG | YOUR ONLINE ACCOUNT | DESIGNER INDEX SEARCH go

APPAREL FOR HER SHOES & HANDBAGS JEWELRY & ACCESSORIES BEAUTY & FRAGRANCE MEN'S & ELECTRONICS HOME & ENTERTAINING GREAT GIFTS

Search Our Sale Items

These results will only include sale merchandise.

Keyword(s) For example: pants or evening bag

Price Range Category

Designer

Size

SEARCH

[Sign up for email updates.](#) and you'll be one of the first to know about our upcoming sales.

SALE SEARCH

It's easy to find what you're looking for with our Sale Search. Enter as many fields as you wish. Remember: If you enter more search criteria, you will receive fewer (but more accurate) results.

Keyword(s)
Type in a word or phrase.
For example: Pants or evening bag

Price Range
Select the price range.
For example: Under \$300

Category
Select the category.
For example: Women's Apparel

Search Our Sale Items

These results will only include sale merchandise.

Keyword(s) For example: pants or evening bag

Price Range Category

Designer

Size

SEARCH

Designer
Type in the designer you're looking for.
For example: kate spade

Size
Enter the size you want.
For example: Medium

Search
Click here to start your search.

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powered

BRIDAL REGISTRY | CATALOG QUICK ORDER | INCIRCLE REWARDS | SALE

FOR FASHION AND SALE NEWS,
Enter e-mail address here

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Frequently-asked questions (FAQs) adidas.com

thestore.adidas.com - help page - Microsoft Internet Explorer

Contact Us: [email](#) or call 1-800-982-9337

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FAQ

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- ▶ [Top 10 Questions](#)

Contact Us

Email
customerservice@thestore.adidas.com

Phone number
1-800-982-9337

Hours
M-F: 9 a.m. to 9 p.m. Eastern Time
Sat: noon to 5 p.m. Eastern Time
Sun: closed

Top 10 Questions

When will my order ship?
Provided we have no problems processing payment, all orders placed before 11:00 a.m. Eastern Time should ship the same day and all orders placed after 11:00 a.m. Eastern Time ship the next business day.

You're out of stock in what I want. When will you have more stock in?
If something is out of stock on thestore, you have a couple of options. First, try our Store Finder (link at the bottom of the page) to find an adidas retailer in your area. Second, send us an email and we'll let you know if and when we'll be getting back into stock on that item. If we aren't getting anymore in, we'll do our absolute best to find a similar product for you.

What is your exchange policy?
Because we want you to be 100% satisfied, you can return your purchase(s) made at thestore.adidas.com at any time. Please follow the instructions on the Return Goods Form. The Return

 [CLOSE WINDOW](#) >>



E-commerce neimanmarcus.com

Neiman Marcus Online - Microsoft Internet Explorer

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Neiman Marcus

How may we assist you? We're here 24 hours a day to help.	Phone ▶ 1.888.888.4757	E-mail ▶ Just Click	Online Chat ▶ Just Click
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SIGN IN

<p>Registered Customer Sign-In</p> <p>Your User Name: <input type="text"/></p> <p>Password*: <input type="password"/></p> <p><small>*Can't recall your password? Click for Password Assistance.</small></p> <p>SIGN IN</p>	<p>Checkout Without Signing In</p> <p>If you are not a registered customer or prefer not to save your personal information at NeimanMarcus.com, click CHECKOUT below. You will be given the choice to store your information at the end of checkout.</p> <p>Only registered customers can view their online order history.</p> <p>CHECKOUT</p>
--	--

How may we assist you? We're here 24 hours a day to help.	Phone ▶ 1.888.888.4757	E-mail ▶ Just Click	Online Chat ▶ Just Click
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"The fine print" airtran.com

airTran AIRWAYS

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HELP SEARCH SELECT **CONFIRM** PASSENGER INFO PURCHASE RECEIPT

Before purchasing a ticket on AirTran Airways, please be sure to note the terms and conditions and the fare rules associated with your itinerary (see below). Note that the computer will give you the lowest available fare for the parameters that you specify.

Departing Flight

Coach Lowest Fare	\$99.00	Sun, 29 Aug 04 Flight 270	1:50 pm depart 4:20 pm arrive	Atlanta, GA (ATL) Boston, MA (BOS)
--------------------------------------	----------------	------------------------------	----------------------------------	---------------------------------------

Returning Flight

Coach Sale Fare!	\$89.00	Wed, 01 Sep 04 Flight 281	11:30 am depart 2:17 pm arrive	Boston, MA (BOS) Atlanta, GA (ATL)
-------------------------------------	----------------	------------------------------	-----------------------------------	---------------------------------------

Pricing ([Why is this fare different?](#))

Departing (Coach)

Airfare	\$	92.09
Taxes (details)	\$	17.01
Subtotal	\$	109.10
Passenger(s) X 1	\$	109.10

Returning (Coach)

Airfare	\$	82.79
Taxes (details)	\$	14.81
Subtotal	\$	97.60
Passenger(s) X 1	\$	97.60

Fare Rules

Departing (Coach)

- Q class of service
- Coach Class Fare
- Non-refundable
- Changes may be made for a fee of \$50 plus any increase in applicable fare
- This fare does not offer advance seat assignment. You may select your seats upon check-in for your flight.

Returning (Coach)

- T class of service
- Coach Class Fare
- Non-refundable
- Changes may be made for a fee of \$50 plus any increase in applicable fare



"The fine print" airtran.com

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HELP SEARCH SELECT **CONFIRM** PASSENGER INFO PURCHASE RECEIPT

Before purchasing a ticket on AirTran Airways, please be sure to note the terms and conditions and the fare rules associated with your itinerary (see below). Note that the computer will give you the lowest available fare for the parameters that you specify.

Departing Flight

[Coach](#) **\$99.00** Sun, 29 Aug 04 1:50 pm depart Atlanta, GA (ATL)
[Lowest Fare](#) Flight 270 4:20 pm arrive Boston, MA (BOS)

Returning Flight

[Coach](#) **\$89.00** Wed, 01 Sep
[Sale Fare!](#) Flight 281

Pricing ([Why is this fare different?](#))

Departing (Coach)

Airfare	\$	92.09
Taxes (details)	\$	17.01
Subtotal	\$	109.10
Passenger(s) X 1	\$	109.10

Returning (Coach)

Airfare	\$	82.79
Taxes (details)	\$	14.81
Subtotal	\$	97.60
Passenger(s) X 1	\$	97.60

Microsoft Internet Explorer

Here is a breakdown of the taxes and fees that apply to your purchase.

Departing Flight :

\$6.91	Departure Tax
\$3.10	Segment Tax
\$2.50	September 11th Security Fee
\$4.50	Passenger Facility Charge

\$17.01 Total Tax

OK

-Coach Class Fare
-Non-refundable
-Changes may be made for a fee of \$50 plus any increase in applicable fare



Additional information usps.gov

Search

[▶ The Postal Store](#)

[Log In](#) | [Store Home](#) | [Account](#) | [Help](#) | [Shopping Cart](#)

🛒 # Items: 0
Sub Total: \$0.00

Fast Stamps

The fast and easy way to get stamps!

Coil of 100 \$37.00

Book of 20 \$7.40

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Custom-Framed Art Prints




www.postalartgallery.com

Isamu Noguchi



Issue: Isamu Noguchi

Type of Issue: Commemorative

Denomination: \$0.37

Issue Date: 5/18/2004

Location: Long Island City, NY

Category: Self-Adhesives

Format: Pane of 20

Gum Type: Self-Adhesive

Item #: 456140

Price: \$7.40

Quantity: [Buy >](#)

[More Information >](#)
[Related Products >](#)

Product Description:

You may also like...

Description	Price	Qty
Isamu Noguchi: Uncut PressSheet, \$0.37, Self-Adhesive	\$44.40	<input type="text"/>
Isamu Noguchi: Pane of 20 w/First Day Covers	\$11.15	<input type="text"/>

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Additional information usps.gov



www.postalartgallery.com

Isamu Noguchi Press Release

FOR IMMEDIATE RELEASE
Contact: Media Relations 202-268-2155
May 18, 2004
Stamp News Release No. 04-030
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SCULPTOR ISAMU NOGUCHI COMMEMORATED ON U.S. POSTAGE STAMPS

WASHINGTON - Isamu Noguchi, one of the twentieth-century's most influential sculptors, was honored today by the U.S. Postal Service with the issuance of a commemorative stamp pane at the Noguchi Museum, Long Island, NY.

"Noguchi's creativity was endless," said Donna Peak, Vice President of Finance and Controller for the U.S. Postal Service, who dedicated the stamp. "Yes, we could spend hours talking about one of his sculptures, gardens, furniture designs or stage sets because he changed the conversation about art and its place in society."

Also participating in the ceremony were Helen Marshall, Borough President of Queens, NY; Frank Sinatra School of the Arts Chamber Singers; Jenny Dixon, Director of the Noguchi Museum and Trustee, Richard Lanier; Richard Schwartz, Chairman New York State Council on the Arts, and Catherine Cassidy, Marketing Manager, U.S. Postal Service Triboro District.

Designed by Derry Noyes of Washington, DC, the stamp pane of 20 stamps features five different works by Noguchi: Margaret La Farge Osborn, 1937: Black Sun, 1960-63; Mother and Child, 1944-47; Figure (detail), 1945; Akari 25N, circa 1968. The selvage features a photograph of Noguchi taken by Eliot Elision for publication in 1952. Below the photograph is text reading "sculptor 1904-1988" and the following quotation by Noguchi: "Everything is sculpture. Any material, any idea without hindrance born into space, I consider sculpture."

Noguchi stamps are available at Long Island City Post Offices today and at Post Offices and philatelic centers nationwide tomorrow.

To see the Isamu Noguchi stamp pane and other images from the 2004



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- Vision-impaired users
- Older users
- "MTV generation" users



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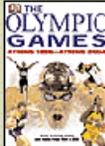


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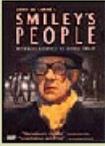


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